

Case Study for Moveable IT Asset Management

What they do?

Prologix LLC is a pioneer in the Hardware Service management for multiple MNC's in the UAE market. They provide sales, support and services all IT and IT Enabled Hardware and related services with more than 400 resources in the field

Pre Kwantify Service Operations:

Prologix managed employee profiles and related documentation in hardcopies. With majority employees being expats, the Visa, Passport and related License management was entirely people administered. Their Tour, Local visit and Leave approvals and related settlements was entirely email based. They used to store the hardcopies of the approval emails in the employee files for record purpose.

Pain Points:

The process what Prologix followed, had the following problems:

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| <ul style="list-style-type: none"> • Effort duplication • Manual processes • Workflow constrained • Large amount of paper applications | <ul style="list-style-type: none"> • Poor data quality • Human error • Invalid or useless data • Poor data accuracy • Delay in Analytics generation | <ul style="list-style-type: none"> • Data loss • Communication delay • Poor analysis • Billing errors • Improper reports |
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Solution:

Kwantify HR+ has automated their HR process starting from the Employee Information Management till the end of Service and KT Management. Kwantify provide Prologix with huge benefit in terms of productivity, resource utilization and cost savings



Benefits

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| <ul style="list-style-type: none"> • Increased productivity • Reduction on value added activities • Real Time Data • 100% asset tracking and management | <ul style="list-style-type: none"> • Immediate report generation • High quality of data • Reduction of back office handling • Proper report | <ul style="list-style-type: none"> • Reduction in communication cost • No data entry • No communication delay • Eliminating data loss | <ul style="list-style-type: none"> • Data Process in real time • No Paper application maintenance • Prompt decision |
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